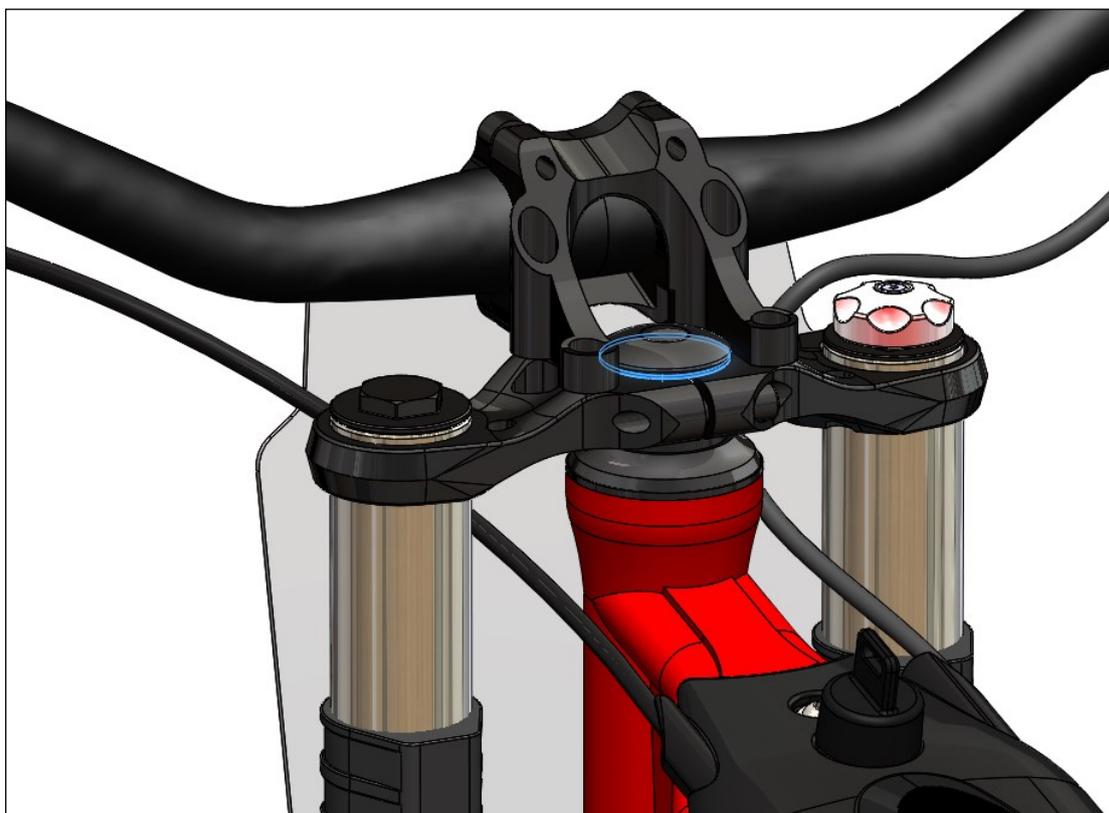


Additional 2mm headset spacer on 24.0" models.

It has come to our attention that a small number of 24.0" models produced prior to 2018, may suffer from a tolerance issue which prevents the user from tightening the headset sufficiently. The cause of the issue has been identified as the headset top cap resting on the very top edge of the fork steerer tube, rather than the headset spacer as required.

The main symptom of this issue is a very slight 'knocking' noise & vibration when rocking the bike forwards & backwards with the front brake held on. If this knock is present and adjustment doesn't solve the problem, it can suggest the main headset bearing is not correctly tensioned and requires an additional spacer to be fitted.



If your bike is experiencing this issue, please contact OSET to source an additional 2mm headset spacer, which when installed beneath the headset top cap, allows the system to be tightened correctly.

Please note, bikes produced from late 2017 onwards will already have an additional 2mm headset spacer fitted to prevent this issue. In future production runs the fork steerer tube length will be modified to prevent this issue from occurring

Parts Required:

1x CHS122736 (Headset - stem spacer, a-head, 2mm, black)

For any questions or advice regarding this issue, please contact us.

Many Thanks
OSET